Communicating Healthcare Data to Patients

Using radar charts to convey complex data

Engaged consumers

- Increases in health technology have led to patients being more involved in their healthcare
- Patients have become more knowledgeable and engaged consumers who seek out patient centered care



Lober & Flowers (2011)

How do we consume health data?

Simple graphics that depict an overall snapshot of health data





Schindler et al., 2020

Why is this important?

- Health literacy can impact health outcomes
- Physician-patient communication (e.g., patient education) enable treatment related behaviour and can lead to more favourable health outcomes
- BUT health information is often more complex than what we see



Radar charts

- Good for visual comparisons of multivariate data
- Circular graphing method that uses a series of spokes originating from a central point, each representing different variable label
- Dominant perceptual properties are size and shape
- Uses one single scale for all variables

Radar charts for patients

- Radar charts may be an effective way of communicating with patients
- Allows for a number of outcome variables as well as several different options (e.g., cost and outcome data simultaneously)

Comparing the Value of Three Alternative Prostate Cancer Treatments

A score of 100 represents the ideal performance.



Kaplan et al., 2015

Radar Charts

Features of Two Anti-Depressant Pharmaceuticals



Mean satisfaction ratings

Table 1 Means for satisfaction variables							
501 	Mean satisfaction ratings						
	MD Knowledge	MD Attitude	Simplicity	Access	Wait Time	Cost	Availability
Town A	1	5	4	4	5	3	3
Town B	5	5	4	5	5	5	4
Town C	2	5	3	2	3	2	1



Fig. 1. Radar chart comparing three groups on seven variables.

Saary, 2008

Limitations

- Uses the same scale for all variables
- Overplotting (can get overwhelming)
- Circular layouts can be more difficult to read

Cat Output Status from RSPCA at Australia



Takeaway

- Patient health literacy is an important factor in adherence to health suggestions
- Data visualization should depend on what you are trying to communicate to your patient/client
- Radar graphs may be helpful tools in communicating multivariate data to patients (as well as providers) and engage them in healthcare options and outcomes

References

- Bukstein, D. A. (2016). Patient adherence and effective communication. *Annals of Allergy, Asthma & Immunology, 117(6), 613–619.* doi:10.1016/j.anai.2016.08.029
- Kaplan, R.S., Blackstone, R.P., Haas, D.A., Thaker, N.G., & Frank, S.J. (October 26, 2015). Measuing and communicating health care value with charts. *Harvard Business Review*.
- Lober, W. B., & Flowers, J. L. (2011). Consumer Empowerment in Health Care Amid the Internet and Social Media. Seminars in Oncology Nursing, 27(3), 169–182. doi:10.1016/j.soncn.2011.04.002
- Riedl, D., & Schüßler, G. (2017). The Influence of doctor-patient communication on health outcomes: A systematic review. Zeitschrift Für Psychosomatische Medizin Und Psychotherapie, 63(2), 131– 150. doi:10.13109/zptm.2017.63.2.131
- Saary, M. J. (2008). Radar plots: a useful way for presenting multivariate health care data. *Journal of Clinical Epidemiology*, 61(4), 311–317. doi:10.1016/j.jclinepi.2007.04.021
- Schindler, T.M., Summerer, K., Leithold, L.H.E., & Brown, C.M. (2020). Enhancing accessibility of study data: The development of a graphical abstract for lay summaries of clinical trial results. *Visual Communications, 29*(1), 48-53.